



Letter of Intent: Relay Pilot Participation

This Letter of Intent (“LOI”) is **non-binding** financially and defines expectations for participation in a limited Relay pilot.

Parties

This LOI is between _____ (“Restaurant”) and IronPlate Solutions, Inc. (“Relay”).

Purpose

The Restaurant intends to participate in a limited Relay pilot to evaluate live-service use after successful validation.

Shadow Mode Validation

Prior to or during the pilot, Relay may operate in Shadow Mode, where existing order workflows remain unchanged while Relay measures accuracy in the background.

Pilot Scope

The pilot will include:

- Limited number of servers and shifts
- Defined pilot duration
- Server confirmation before orders are sent
- Ability to ignore or override Relay at any time

Performance Expectations

Relay is expected to demonstrate $\geq 95\%$ order-level accuracy with no negative impact on service flow.

Feedback & Exit

The Restaurant agrees to provide feedback during the pilot. Either party may exit the pilot at any time with no penalty.



No Financial Obligation

This LOI does not include pricing or payment obligations and does not require long-term use.

Restaurant Representative: _____

Title: _____

Date: _____

IronPlate Solutions: _____

Date: _____